

The Administration
Class: 2023/247
REG.NO.: 2023-01-1
Ližnjan, June 15, 2023

Pursuant to the provisions of Article 25 of the Company Agreement for Pula Airport Ltd., Articles 2 and 5 of the Law on Airports (Official Gazette No. 19/98, 14/11 and 78/15), the company's Board member Nina Vojnić Žagar on June 15, 2023 has issued the following

GENERAL TERMS ON THE USE OF PARKING AREAS AT PULA AIRPORT Ltd.

Article 1

These General Terms and Conditions (hereinafter: General Terms) determine the conditions for the use of parking and other areas in the area of Pula Airport in Parking A - Long term and Parking B - short term, marked on the attached diagram (hereinafter: Parking lot), which are owned by the company Pula Airport Ltd. or managed by the company Pula Airport Ltd.

The parking scheme is an integral part of the General Terms and Conditions.

Article 2

The general conditions are adopted for the purpose of:

- a) implementing specific rules for publicly accessible areas at airports ordered for the purpose of air traffic protection by the Croatian Civil Aviation Agency and the Ministry of the Interior of the Republic of Croatia;
- b) providing services to Pula Airport passengers in a way that does not impair the safety, protection and reputation of Pula Airport Ltd.

Article 3

The general conditions apply to all persons, legal and physical, who use parking services at the Parking. The user of the parking service who is subject to the payment of a parking ticket is considered to be the owner of the vehicle who is registered in the appropriate records of the Ministry of the Interior according to the vehicle plate number or in any other way depending on the country of registration of the vehicle. By parking their vehicle in the Parking areas, the owner of the vehicle stipulates a contract with Pula Airport Ltd. on the use of parking areas under charge and accepts these General Terms and Conditions.



Article 4

The user of the Parking is obliged to park the vehicle in a parking space marked with appropriate traffic signals, and when moving the vehicle, to follow the traffic signals and the instructions received from Pula Airport Ltd.

It is forbidden to park vehicles in a way that causes disturbance to other users of the parking, whether it blocks the entrance or exit or represents an obstacle.

The vehicle user uses the Parking at their own risk.

The user whose vehicle is not in motion in the Parking area is obliged to turn off the engine.

Article 5

Pula Airport Ltd. is not responsible for any loss or damage to vehicles and property located in the vehicles of users of the Parking (for example: in case of scratches on vehicles, in case of broken windows on users' vehicles, in case of any damage to the user's vehicle, in case of theft of property from the vehicle, etc.).

Article 6

In case of damage to the vehicle or any part of the property or structure in the Parking, the user is obliged to immediately report the damage to Pula Airport Ltd.

In case of damage to any part of the property or structure of the Parking, Pula Airport Ltd. can request compensation from the person who committed the damage.

Article 7

Before leaving the vehicle in the Parking, the user of the Parking is obliged to check that the vehicle is locked, all windows and sunroofs are closed and the parking brake is activated.

When leaving a parked vehicle in the Parking, the user is obliged to take personal belongings and other valuables with them and store the other things/property in the vehicle in a safe and hidden place so that they are not visible to other users.

Users leave movables/assets in the vehicle at their own risk.

Article 8

These General Terms and Conditions do not apply to Taxi carriers who have purchased an annual parking card valid from June 1, 2023 until May 31, 2024, who are authorized to use the Parking for Taxi vehicles - 14 parking spaces in Parking B - Short term.

In the absence of a free space, until the space is freed, subjects from paragraph 1 of this article may park their vehicle in the area of Parking A - Long term.

The business entities from paragraph 1 of this article are in a contractual relationship with Pula Airport Ltd., and are obliged to perform their activities in a manner that does not contradict the General Conditions for the use of the Pula Airport Parking for Taxi transportation services (CLASS: 2023 /179, REG.NO.: 2023-01-1) as of April 24, 2023.



Article 9

The following categories of legal and physical persons have the right of access and parking at Parking B – Short term:

- users of official vehicles of Pula Airport Ltd., Ministry of Internal Affairs, Ministry of Finance - Customs Administration, Croatian Air Navigation Control, Securitas Hrvatska d.o.o. and business partners in designated and marked places with a previously obtained permit from Pula Airport Ltd.
- rent a car vehicles, in accordance with the previously stipulated contact on the rental of parking spaces in designated lots,
- users of annual parking cards for Taxi transportation,
- providers of transfer services with a previously purchased monthly ticket,
- emergency service vehicles,
- vehicles used for the transport, boarding and disembarking of passengers with special needs at specifically marked areas.

Access and parking of vehicles in Parking B – Short term is prohibited for all other persons.

Transfer service providers with a purchased monthly ticket are obliged to meet passengers in the vehicle or next to the vehicle in their parking lots.

Article 10

It is forbidden to wait for and greet passengers in the Pula Airport building.

Article 11

All legal and physical persons have the right to access and park at Parking A - Long term, subject to payment.

Taxi carriers who are not users of an annual parking card and/or passenger transfer service providers who have not purchased a monthly ticket for access to Parking B - Short term, are obliged to unload or pick up passengers at specifically designated Meet and Greet lots - 35 parking spaces.

Carriers from the previous paragraph are obliged to leave Parking A immediately after disembarking passengers.

Taxi carriers or transfer service providers from paragraph 2 of this Article, who have been invited to Pula Airport in advance (for example via an online application or in another way) by passengers (the so-called pre-arranged transport), are obliged to meet passengers in the vehicle/next to the vehicle at designated Meet and Greet lots – 35 parking spaces.

The aforementioned carriers are not allowed to pick up passengers from the area of Pula Airport unless the ride has been pre-ordered/contracted.

Article 12

It is prohibited to carry out commercial activities contrary to the provisions of these General Terms and Conditions on parking areas.



Article 13

A user who uses the Parking contrary to these General Terms and Conditions or provides other services (Taxi transportation, i.e. occasional transportation (transfer), and does not act in accordance with these General Terms and Conditions, shall be verbally warned by the authorized person - the security guard that such behaviour is prohibited, ordered to stop such behaviour and removed from Pula Airport if the user continues to behave contrary to these General Terms and Conditions.

The authorized person - the security guard can request assistance and intervention of the police in case of encountering resistance in their work or assessing the possibility of encountering resistance.

For each use of the Parking contrary to the General Conditions, a fee in the amount of EUR 150.00 (HRK 1,130.18*) is payable, in accordance with Article 6 of the Decision on fees for parking services in the area of Pula Airport Ltd. (CLASS: 2023/01, REG.NO.: 2023-01-130) as of June 15, 2023.

Article 14

Pula Airport may permanently prohibit access by vehicle to users who violate these General Terms and Conditions.

Article 15

The fee for parking in Parking A - Long term and Parking B - Short term is clearly indicated on the price list found on the parking machines as well as on the website www.airport-pula.hr.

Hourly parking fees for parking vehicles in Parking A – Long term can only be paid at automatic cash registers and, exceptionally, at the information desk inside the airport building in cash or via credit cards (VISA, Maestro, MasterCard).

Payment fee for the vehicle parking service at Parking B – Short term is made in accordance with the previously stipulated contract with Pula Airport Ltd.

The user is obliged to pay for the parking service (hourly) before leaving the Parking. After making the payment, the user is obliged to leave the Parking within 10 minutes. In case the user does not leave the Parking within the specified period after the payment, it will be considered that a new hour of parking has begun for which the user is obliged to pay.

Article 16

These General Terms and Conditions shall enter into force on the date of their adoption.

To be delivered to:

1. Sales Department
2. Security Department
3. Head of Legal Affairs
4. www.airport-pula.hr release
5. Archive

Board Member
Nina Vojnić Žagar